



Title: Ride Operator	Team: Country Fair
Reports to: Ride Operations Supervisor	Status: Seasonal

Summary

The Ride Operator is responsible for all aspects of assigned attraction, to include safety, friendliness, cleanliness and line speed within assigned areas. To be done in a manner consistent with the values and mission of Tweetsie Railroad.

Responsibilities

- Operate ride controls/control panels in all weather conditions.
- Verbally communicate and enforce Safety rules.
- Steady guests while entering/exiting ride vehicles during evacuations.
- Inspect harness and other safety equipment prior to use.
- React calmly and quickly in stressful/emergency situations. Physically assist Guests throughout the ride/attraction as required.
- Visually observe guest actions during ride operations to prevent safety hazards.
- Visually ensure guests are not adjusting safety equipment and observe actions to prevent safety hazards while on ride/attraction.
- Complete required safety paperwork on a daily basis.
- Initiate friendly interaction with guests.
- Keep ride/attraction area clean.
- Work varying hours and at different areas when needed.
- Complete all required training procedures
- Follow all safety standards to include reporting any violation of standards.

Management reserves the right to change and/or add to these duties at any time.

Qualifications

- Must be at least 18 years of age
- Ability to convey a conservative and professional image to guests
- Ability to read and interpret documents; to write reports and correspondence.
- Must possess good computer skills.
- Possess an outgoing, friendly personality and the desire to provide quality service.
- Ability to communicate and interact effectively in one-on-one and small group situations.

- Ability to provide a flexible schedule to work nights, weekends, holidays, and special events as needed.
- Required to regularly use hands and fingers. Ability to lift/move up to 10 pounds. Required to walk, stoop, kneel or crouch frequently. Must be able to stand regularly.
- Must successfully complete a pre-employment background check and drug screen.